# Subsidiary/Country user manual for HQ Support

### Initial Entry Page

- 1. To access the HQ Support menu, click HQ Support menu on the main page.
- If you are not on the user list, you can not enter the menu.

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To add user to the user list, ask your supervisor and check User Management manual.



## 1. Budget Management

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IET Order Management User Management Notice Shopping Budget Management SAMSUNG ONLINE POSM MALL

#### Country Quantity Adjustment

Authority level: Subsidiary, Country

- 1. You can change # of item in Count 🕛
- 2. Total price will automatically updated <sup>(2)</sup> and go to Used<sup>(3)</sup>
- 3. Balance shows difference between budget and used
- 4. You can not exceed budget



#### Budget Usage Check

Authority level: Subsidiary, Country

- You can see the budget usage 
  Remaining amount is the sum of "Not allocated to Country" and "Not used"
- 2. You can download the Budget list file.
- 3. By Clicking ID<sup>3</sup> you can see sub linked page. (Path : Subsidiary -> Country)
- 4. By Clicking ID (3) you can go back to budget allocation (Country level ID Only)

	Budget Management O	order Management User	Management Notice	Shopping			
Budget Allocation  Budget Allocation	idget List						
Budget Lis	t						
All	← Enter search word	Search	(	0			2 List down
ID	HQ_name_list	Supraorganization	Hq support amount	Remaining amount	state	Responsibility	Support date
230_SEPR 3	PaletteSupport	RHQ	4774	19.3		k pazsoldan	2020-11-14 00:56:58.0
223_SAMCOL	PaletteSupport	RHQ	6022	110.6		ratorres	2020-11-14 00:47:42.0
216_SECH	PaletteSupport	RHQ	13528	7.7		r.falcon	2020-11-14 00:40:59.0
195_SEASA	PaletteSupport	RHQ	9561	3.4		ramirez.p	2020-11-14 00:36:39.0
188_SEM	PaletteSupport	RHQ	54374	3.5		adriana.cn	2020-11-14 00:35:43.0
181_SELA	PaletteSupport	RHQ	15159	12.0		thomas.I	2020-11-14 00:34:27.0
179_SEDA-S	PaletteSupport	RHQ	83302	214.5		vicky ango	2020-11-14 00:33:23.0
				1			

## 2. Order Management



Budget Management

Order Management User Management Notice Shopping

### 3. Notice



Product Management Budget Management Order Management User Management Notice Shopping

### **Notice List**

SAMPORNET Budget Management Order Management U	User Management Notice Shopping									
Notice List										
Notice List										
Total 1 / Page 1 Subject	Search									
No	Subject	Name	Date	Hit						
4	시스템장애	홍길동ㅁㅁ	2020-11-06	1						
3	중고보상판매	홍길동ㅁㅁ	2020-11-06	3						
2	트랜잭션 테스트	운영자ㅁㅁ	2020-11-09	2						
1	7會 유지보수 자료	운영자ㅁㅁ	2020-11-07	8						
	4									